NZGSS data is collected using an electronic questionnaire which cannot be replicated in paper format. This reference document contains question text and most, but not all, routing. It is intended for data users and should be used alongside the data dictionary and other meta-data.
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Household questionnaire

qPeopleIntro
I would like to ask you about all the people who usually live at this address. Starting with yourself, can you tell me the names of all the people who usually live here?

qAnyoneAway
Is there anyone who is away, and will not be returning before the 21st of next month?

1. yes ▶ Go to qWhoAway
2. no ▶ Go to qSex
88. don’t know ▶ Go to qSex
99. refused ▶ Go to qSex

qWhoAway
Select all that apply.

Who?
(pick list of all hhld members names excluding those who will be away from qAnyoneAway above)

qSex
Is [FirstName][FamName] male or female?

11. male
12. female
88. don’t know
99. refused

qDOB
What is [Your] / [FirstName][FamName’s] date of birth?

{dd/mm/yyyy}
▶ If answered, go to qEthnicity
▶ If not answered, go to qAge

qAge
What is [Your] / [FirstName][FamName’s] age?

If less than 1 year, record as ‘0’.

▶ If answered, go to qEthnicity
▶ If not answered, go to qAgeRange
Looking at showcard 1, which age range [are you / is [FirstName][FamName]] in?

11. 0-14 years  
12. 15-24 years  
13. 25-34 years  
14. 35-44 years  
15. 45-54 years  
16. 55-64 years  
17. 65 years or over  
88. don’t know  
99. refused

► If 11 – 17, go to qEthnicity  
► If don’t know / refused, go to qAge15OrOver

[Are you / is [FirstName][FamName]] 15 years or over?

1. yes  
2. no  
88. don’t know  
99. refused

Looking at showcard 2, which ethnic group or groups [do you / does [FirstName][FamName]] belong to?

11. New Zealand European  
12. Māori  
13. Samoan  
14. Cook Island Maori  
15. Tongan  
16. Niuean  
17. Chinese  
18. Indian  
19. other (such as Dutch, Japanese, Tokelauan) - please state  
88. don’t know  
99. refused

Record [an / another] ethnicity.

[Are you / is anyone in this household] a visitor from overseas who is intending to stay in New Zealand for less than 12 months?

1. yes ► Go to qWhoOutOfScope  
2. no ► Go to qRelationshipIntro  
88. don’t know ► Go to qRelationshipIntro  
99. refused ► Go to qRelationshipIntro
WhoOutOfScope

Select all that apply.

Who?

([pick list of all hhld members names])

► If no one eligible - End Survey.

qRelationshipIntro
The next questions are about relationships in your household.

Showcard 3
Looking at showcard 3, what is [FirstName][FamName’s] relationship to [you / [FirstName][FamName]]?

IF NECESSARY: so [FirstName][FamName] is [your / [FirstName][FamName’s]]...?
Include natural, step, adopted and foster relationships.

11. spouse or partner
12. son or daughter
13. father or mother
14. brother or sister
15. grandchild
16. grandparent
17. great-grandchild
18. great-grandparent
19. nephew or niece
20. uncle or aunt
21. other relative
22. unrelated
88. don’t know
99. refused

qAgeGroupIntro
Now I have a few questions about anyone aged 15 to 17 living in this household.

qPaidJob

Showcard 4
Looking at showcard 4, in the last seven days, [have you / has [FirstName][FamName]] done any of these things?
- worked for pay or profit in a job, business or farm
- been away from a job, business or farm because of sickness, holidays or any other reason
- worked without pay in a family business or farm

1. yes ►Go to qFullTimePartTime
2. no    ►Go to qIncomeIntro
88. don’t know ►Go to qIncomeIntro
99. refused

qFullPartTime

[Do you / does [FirstName][FamName]] usually work 30 hours or more per week?

1. yes
2. no
88. don’t know
99. refused
The next questions are about income.

Looking at showcard 5, what are all the ways that [you / [FirstName][FamName]] got income in the last 12 months ending today? You can choose as many as you need. Please do not count loans as income.

11. wages, salary, commissions, bonuses etc paid by an employer
12. self-employment or business
13. interest, dividends, rent, other investments
14. regular payments from ACC or a private work accident insurer
15. NZ Superannuation or Veterans Pension
16. other superannuation pensions, annuities (other than NZ Superannuation, Veterans Pension or War Pension)
17. Unemployment Benefit
18. Sickness Benefit
19. Jobseeker Support
20. Domestic Purposes Benefit
21. Sole Parent Support
22. Invalids Benefit
23. Supported Living Payment
24. Student Allowance
25. other government benefits, government income support payments, war pensions, or paid parental leave
26. other sources of income
27. no source of income during that time
88. don't know
99. refused

If refused or no source of income (27), go to qHousingIntro
All other responses, go to qIncTotalAmt

Looking at showcard 6, in the last 12 months what was [your / [FirstName][FamName’s]] total income, before tax or anything else was taken out?

11. loss
12. zero income
13. $1 - $5,000
14. $5,001 - $10,000
15. $10,001 - $15,000
16. $15,001 - $20,000
17. $20,001 - $25,000
18. $25,001 - $30,000
19. $30,001 - $35,000
20. $35,001 - $40,000
21. $40,001 - $50,000
22. $50,001 - $60,000
23. $60,001 - $70,000
24. $70,001 - $100,000
25. $100,001 - $150,000
26. $150,001 or more
88. don’t know
99. refused
qHousingIntro
Now some questions about housing.

qHouseInTrust
Do you [or anyone else who lives here] hold this house or flat in a family trust?

1. yes ➤ Go to qTrustPayMortgage
2. no ➤ Go to qOwnHouse
88. don’t know ➤ Go to qOwnHouse
99. refused ➤ Go to End Module

qTrustPayMortgage
Does that trust make mortgage payments for this house / flat?

1. yes ➤ Go to End Module
2. no ➤ Go to qPayMortgage
88. don’t know ➤ Go to qPayMortgage
99. refused ➤ Go to End Module

qOwnHouse
Do you [or anyone else who lives here] own or partly own this house or flat? This can be with or without a mortgage.

1. yes ➤ Go to qPayMortgage
2. no ➤ Go to qWhoOwnsHouse
88. don’t know ➤ Go to qWhoOwnsHouse
99. refused ➤ Go to End Module

qPayMortgage
Do you [or anyone else who lives here] make mortgage payments for this house or flat?

1. yes  
2. no  
88. don’t know  
99. refused ➤ Go to End Module

qWhoOwnsHouse
Showcard 7
Looking at showcard 7, who owns this house or flat?

11. private person, trust or business  
12. Local Authority or City Council  
13. Housing New Zealand  
14. other state-owned corporation or state owned enterprise, or government department or ministry  
88. don’t know  
99. refused
qPayRent
Do you [or anyone else who lives here] pay rent to an owner or to an agent for this house or flat?

1. yes
2. no
88. don’t know
99. refused

▶ End Module
Module 1
Demography

► If this is the PQ respondent who answered the HQ, go to qBornInNZ
► Otherwise, go to qSex

qSex
Is [FirstName] [FamName] male or female?

11. male
12. female
88. don’t know
99. refused

qDOB
What is your date of birth?

(dd/mm/yyyy)

► If 15 or over, go to qEthnicity
► If under 15, go to qNotEligible
► If unanswered, go to qAge

qAge
What is your age?

► If 15 or over, go to qEthnicity
► If under 15, go to qNotEligible
► If unanswered, go to qAgeRange

qAgeRange
Looking at showcard 8, which age range are you in?

11. 0-14 years ► Go to qAge15OrOver
12. 15-24 years ► Go to qEthnicity
13. 25-34 years ► Go to qEthnicity
14. 35-44 years ► Go to qEthnicity
15. 45-54 years ► Go to qEthnicity
16. 55-64 years ► Go to qEthnicity
17. 65 years or over ► Go to qEthnicity
88. don’t know ► Go to qAge15OrOver
99. refused ► Go to qAge15OrOver

qAge15OrOver
Are you 15 years or over?

1. yes ► Go to qEthnicity
2. no ► Go to qAge15OrOver
88. don’t know ► Go to qAge15OrOver
99. refused ► Go to qAge15OrOver
Based on the information you have given me, I don’t need to ask you any more questions. Thank you for your time.

End Survey

Looking at showcard 9 which ethnic group or groups do you belong to?

11. New Zealand European
12. Maori
13. Samoan
14. Cook Island Maori
15. Tongan
16. Niuean
17. Chinese
18. Indian
19. other (such as Dutch, Japanese, Tokelauan) – please state
88. don’t know
99. refused

Were you born in New Zealand?

1. yes  
2. no  
88. don’t know
99. refused

What country were you born in?

If country name is given, go to qArriveNZYr
If don’t know, refused or NZ, go to qHowManyRaised

What year did you first arrive in New Zealand to live?

(yyyy)
qArriveNZMth
What month did you first arrive in New Zealand to live?

January-December
88. don’t know
99. refused

qHowManyRaised
Now I’d like you to think about the people or person who raised you. How many people was that?

*IF NECESSARY:* The people or person who raised you could be your birth parents, adoptive parents, whangai parents, or somebody else.

11. one ➤ Go to qHowManyRaised2ndParentBornNZ
12. two ➤ Go to qHowManyRaised1stParentBornNZ
13. three ➤ Go to qHowManyRaisedHowManyParentsBornNZ
14. four ➤ Go to qHowManyRaisedHowManyParentsBornNZ
15. five ➤ Go to qHowManyRaisedHowManyParentsBornNZ
16. six ➤ Go to qHowManyRaisedHowManyParentsBornNZ
17. seven ➤ Go to qHowManyRaisedHowManyParentsBornNZ
18. eight or more / lots of people / an institution ➤ Go to qHowManyRaisedMaoriDescent
88. don’t know ➤ Go to qHowManyRaisedMaoriDescent
99. refused ➤ Go to qHowManyRaisedMaoriDescent

qHowManyParentBornNZ
As far as you know, were all, some or none of those people born in New Zealand?

11. all
12. some
13. none
88. don’t know
99. refused

➤ Go to qMaoriDescent

q1stParentBornNZ
Please tell me for just one of those people first - was that person born in New Zealand?

1. yes
2. no
88. don’t know
99. refused

q2ndParentBornNZ
[Was / Now the other person. Was] that person born in New Zealand?

1. yes
2. no
88. don’t know
99. refused
qMaoriDescent
Are you descended from Māori, for example, do you have a Māori birth parent, grandparent, or great-grandparent?
If respondent is of Cook Island Māori descent, select 'no' unless they are also of Māori descent.

1. yes
2. no
88. don’t know
99. refused

qSchQual
Showcard 10
Looking at showcard 10, what is your highest completed secondary school qualification?

11. no secondary school qualifications
New Zealand Qualifications
12. NZ School Certificate or National Certificate level 1 or NCEA level 1
13. NZ Sixth Form Certificate or National Certificate level 2 or NZ UE before 1986 or NCEA level 2
14. NZ Higher School Certificate or NZ University Entrance from NZ Bursary or National Certificate level 3 or NCEA level 3
15. NCEA level 4
16. other NZ secondary school qualification - please state
Overseas Qualifications
17. overseas secondary school qualification
88. don’t know
99. refused

►If none, don’t know or refused, go to qPostSchQual
►All other answers, go to qSchQualYr

qSchQualOth
{text entry}

qSchQualYr
In what year did you complete that qualification?

{yyyy}

qPostSchQual
Apart from secondary school qualifications, do you have any other completed qualifications?

1. yes ►Go to q3MthsStudy
2. no ►Go to qWorkIntro
88. don’t know ►Go to qWorkIntro
99. refused ►Go to qWorkIntro

q3MthsStudy
Did any of those qualifications take the equivalent of 3 months or more full-time study to complete?

1. yes ►Go to qHighestQual
2. no ►Go to qWorkIntro
88. don’t know ►Go to qWorkIntro
99. refused ►Go to qWorkIntro
Looking at showcard 11 what is your highest completed qualification?

11. National Certificate level 1
12. National Certificate level 2
14. National Certificate level 4
15. Trade Certificate
16. Diploma or Certificate level 5
17. Advanced Trade Certificate
18. Diploma or Certificate level 6
19. Teachers Certificate / Diploma
20. Nursing Diploma
21. Bachelor Degree
22. Bachelor Hons
23. Postgraduate Certificate / Diploma
24. Masters Degree
25. PhD
26. other - please state
88. don’t know
99. refused

► If don’t know or refused, go to qWorkIntro
► All other responses, go to qHighestQualYr

qHighestQualOth
{text entry}

qHighestQualYr
In what year did you complete that qualification?
{yyyy}

qWorkIntro
Now I would like to ask you about the last seven days starting [idate6daysbeforetoday] and ending today.

qDidPaidWork
During those seven days, did you do any work for pay or profit in a job, business or farm?

1. yes
2. no
88. don’t know
99. refused

► Go to qPaidWorkIntro
► Go to qAwayFromWork
► Go to qAwayFromWork
► Go to qAwayFromWork

qAwayFromWork
During those seven days, did you have a job, business or farm that you were away from because of sickness, holidays or any other reason?

1. yes
2. no
88. don’t know
99. refused

► Go to qPaidWorkIntro
► Go to qFamilyBusWork
► Go to qFamilyBusWork
► Go to qFamilyBusWork
qFamilyBusWork
During those seven days did you work without pay in a family business or farm?

1. yes  ►Go to qPaidWorkIntro
2. no  ►Go to qHasJobToStart
88. don’t know
99. refused

►If don’t know, refused and this is not the PQ who answered the HQ, go to qIncSource
►If don’t know, refused and this is the PQ who answered the HQ, go to End Module

qPaidWorkIntro
I’m now going to ask you some questions about work. This includes all paid work and any unpaid work in a family business or on a farm that you may be doing.

qJobsNum
How many jobs do you currently have?

[0...10]

►If 1-10 jobs, go to qTypeOfHours
►If 0 jobs, go to qHasJobToStart

qTypeOfHours
Thinking about [your job / job number1… 10] do you work a standard number of hours each week, or are your hours quite variable from week to week?

11. standard number of hours  ►Go to qStdWorkHrs
12. hours are quite variable  ►Go to qNonStdWorkHrs
88. don’t know  ►Go to qNonStdWorkHrs
99. refused  ►Go to qNonStdWorkHrs

qStdWorkHrs
<insert 1 of 2 symbol>
Including overtime, how many hours a week do you usually work in [your job / job number1… 10]?

If none, record as ‘0’.

_____ hours and minutes

[0 ... 168]

qStdWorkMins
<insert 2 of 2 symbol>
[qStdWorkHrs] hours and _____ minutes
If none, record as ‘0’.

[0..59]

►If R has 1 job, go to qOccupation
►If R has 2 or more jobs, but have not given the hours worked for all jobs, go to q2JobsNoHrsIntro
►If R has 2 or more jobs, have given the hours worked for all jobs and work the most hours/minutes in 1 job, go to q2Jobs1HrsIntro
►If R has 2 or more jobs, have given the hours worked for all jobs and work the most hours/minutes in 2 or more jobs, go to q2Jobs2HrsIntro
qNonStdWorkHrs
<insert 1 of 2 symbol>
Including overtime, over a four week period, how many hours on average do you work each week in [your job / job number1… 10]?

If none, record as ‘0’.

____ hours and minutes

{0..168}

► If R has 1 job, go to qOccupation
► If R has 2 or more jobs, but have not given the hours worked for all jobs, go to q2JobsNoHrsIntro
► If R has 2 or more jobs, have given the hours worked for all jobs and work the most hours/minutes in 1 job, go to q2Jobs1HrsIntro
► If R has 2 or more jobs, have given the hours worked for all jobs and work the most hours/minutes in 2 or more jobs, go to q2Jobs2HrsIntro

qNonStdWorkMins
<insert 2 of 2 symbol>
[qNonStdWorkHrs] hours and ____ minutes
If none, record as ‘0’.

{0..59}

► If R has 1 job, go to qOccupation
► If R has 2 or more jobs, but have not given the hours worked for all jobs, go to q2JobsNoHrsIntro
► If R has 2 or more jobs, have given the hours worked for all jobs and work the most hours/minutes in 1 job, go to q2Jobs1HrsIntro
► If R has 2 or more jobs, have given the hours worked for all jobs and work the most hours/minutes in 2 or more jobs, go to q2Jobs2HrsIntro

q2JobsNoHrsIntro
I’m now going to ask you some questions about job number [1 - 10]

► Go to qOccupation

q2Jobs2HrsIntro
From what you’ve told me, one of the jobs that you work the most hours in is job number [1-10].
I’m now going to ask you some questions about just that job.

► Go to qOccupation

q2Jobs1HrsIntro
From what you’ve told me, you work the most hours in job number [1 - 10].
I’m now going to ask you some questions about just that job.

► Go to qOccupation
qOccupation
In your job, what is your occupation?
{text entry}

qMainTasks
What tasks or duties do you spend the most time on?

*IF NECESSARY:* Some examples of tasks or duties are running a motel, servicing and repairing cars, answering phones.
{text entry}

qFeelAboutJob
*Showcard 12*
Think about the last four weeks in your job. Looking at showcard 12, how do you feel about your job?
11. very satisfied
12. satisfied
13. no feeling either way
14. dissatisfied
15. very dissatisfied
88. don’t know
99. refused

qEmployArrangement
*Showcard 13*
Looking at showcard 13, what best describes your working or payment arrangement in your job last week?
11. self-employed not employing others ➤Go to qPermEmployee
12. an employer of others in your own business ➤Go to qHasJobToStart
13. an employee working for wages or salary ➤Go to qHasJobToStart
14. working without pay in a family business ➤Go to qPermEmployee
88. don’t know ➤Go to qHasJobToStart
99. refused ➤Go to qHasJobToStart

qPermEmployee
A permanent employee is guaranteed continuing work. They can stay in their job until they decide to leave or their employer makes them redundant. In your job, are you a permanent employee?
1. yes
2. no
88. don’t know
99. refused
qHasJobToStart
Do you have a job you will be starting within the next four weeks?
1. yes ►Go to qCouldStartLastWk
2. no ►Go to qLookedForWork
88. don’t know ►Go to qLookedForWork
99. refused ►Go to qLookedForWork

qLookedForWork
At any time in the last four weeks did you look for paid work?
1. yes ►Go to qJobSearchA...l
2. no ►Go to qCouldStartLastWk
88. don’t know ►Go to qCouldStartLastWk
99. refused ►Go to qCouldStartLastWk

qJobSearchA...l
In the last four weeks did you do any of the following to find work:
- look at job advertisements?
- contact Work and Income about a job?
- contact an employment agency?
- directly contact an employer?
- place advertisements about a job?
- contact friends or relatives about a job?
- take steps to set up a business?
- contact career advisors or vocational guidance officers?
- anything else?
1. yes 2. no 88. don’t know 99. refused
►If yes to “anything else,” go to qJobSearchOth
►Otherwise, go to qCouldStartLastWk

qJobSearchOth
{text entry}
►Go to qCouldStartLastWk

qCouldStartLastWk
If a job had been available, could you have started last week?
1. yes 2. no 88. don’t know 99. refused
►If this is not the PQ for the person who answered the HQ, go to qIncSource
►If this is the PQ for the person who answered the HQ, go to End Module
Showcard 14

Select all that apply.

Looking at showcard 14, what are all the ways that you got income in the last 12 months ending today? You can choose as many as you need. Please do not count loans as income.

11. wages, salary, commissions, bonuses etc. paid by an employer
12. self-employment or business
13. interest, dividends, rent, other investments
14. regular payments from ACC or a private work accident insurer
15. NZ Superannuation or Veterans Pension
16. other superannuation pensions, annuities (other than NZ Superannuation, Veterans Pension or War Pension)
17. Unemployment Benefit
18. Sickness Benefit
19. Jobseeker Support
20. Domestic Purposes Benefit
21. Sole Parent Support
22. Invalids Benefit
23. Supported Living Payment
24. Student Allowance
25. other government benefits, government income support payments, war pensions, or paid parental leave
26. other sources of income
27. no source of income during that time
88. don’t know
99. refused

► If no source of income or refused, go to End Module
► All other answers, go to qIncTotalAmt

Showcard 15

Looking at showcard 15, in the last 12 months what was your total income, before tax or anything else was taken out?

11. loss
12. zero income
13. $1 - $5,000
14. $5,001 - $10,000
15. $10,001 - $15,000
16. $15,001 - $20,000
17. $20,001 - $25,000
18. $25,001 - $30,000
19. $30,001 - $35,000
20. $35,001 - $40,000
21. $40,001 - $50,000
22. $50,001 - $60,000
23. $60,001 - $70,000
24. $70,001 - $100,000
25. $100,001 - $150,000
26. $150,001 or more
88. don’t know
99. refused

► End Module
Module 2
Overall Life Satisfaction

qFeelAboutLifeScale
Showcard 16

I am going to ask you a very general question about your life as a whole these days. This includes all areas of your life. Looking at showcard 16, where zero is completely dissatisfied, and ten is completely satisfied, how do you feel about your life as a whole?

0. completely dissatisfied
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. completely satisfied
88. don't know
99. refused

End Module
Module 3
Life worthwhile

qThingsWorthwhileScale
Showcard 17
Looking at showcard 17, where zero is not at all worthwhile, and ten is completely worthwhile, overall, to what extent do you feel the things you do in your life are worthwhile?

0. not at all worthwhile
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. completely worthwhile
88. don't know
99. refused

▶End Module
Module 4
Health

qHealthIntro
The following group of questions is about your health. This first question is about your health now.

qHealthExcellentPoor
Showcard 18
Looking at showcard 18, in general, would you say your health is excellent, very good, good, fair or poor?

11. excellent
12. very good
13. good
14. fair
15. poor
88. don’t know
99. refused

qHealthLimitsActivities, qHealthLimitsStairs
Showcard 19
Now I’m going to read a list of activities that you might do during a typical day. Looking at showcard 19, please tell me if your health now limits you in the following activities: If respondent says they do not do these activities, then ask how limited they think they would be if they tried to do it.
- moderate activities such as moving a table, pushing a vacuum cleaner, bowling, or playing golf.
- climbing several flights of stairs.

11. yes, limited a lot
12. yes, limited a little
13. no, not limited at all
88. don’t know
99. refused

qPhysicalIntro
The following two questions ask you about your physical health and your daily activities.

qAccomplishLessPhys
Showcard 20
Looking at showcard 20, during the past four weeks, how much of the time have you accomplished less than you would like as a result of your physical health?

11. all of the time
12. most of the time
13. some of the time
14. a little of the time
15. none of the time
88. don’t know
99. refused
Looking at showcard 20, during the past four weeks, how much of the time were you limited in the kind of work or other regular daily activities you do as a result of your physical health?

11. all of the time
12. most of the time
13. some of the time
14. a little of the time
15. none of the time
88. don’t know
99. refused

The following three questions ask you about your emotions and your daily activities.

Looking at showcard 20, during the past four weeks, how much of the time have you accomplished less than you would like as a result of any emotional problems, such as feeling depressed or anxious?

11. all of the time
12. most of the time
13. some of the time
14. a little of the time
15. none of the time
88. don’t know
99. refused

Looking at showcard 20, during the past four weeks, how much of the time did you do work or other regular daily activities less carefully than usual as a result of any emotional problems, such as feeling depressed or anxious?

11. all of the time
12. most of the time
13. some of the time
14. a little of the time
15. none of the time
88. don’t know
99. refused

Looking at showcard 21, during the past four weeks, how much did pain interfere with your normal work including both work outside the home and housework?

11. not at all
12. a little bit
13. moderately
14. quite a bit
15. extremely
88. don’t know
99. refused
The next few questions are about how you feel and how things have been with you during the past four weeks. As I read each question, please give me the one answer that comes closest to the way you have been feeling.

Looking at showcard 22, during the past four weeks:
- how much of the time have you felt calm and peaceful?
- how much of the time did you have a lot of energy?
- how much of the time have you felt downhearted and depressed?

11. all of the time  
12. most of the time  
13. some of the time  
14. a little of the time  
15. none of the time  
88. don’t know  
99. refused  

Looking at showcard 22, during the past four weeks, how much of the time has your physical health or emotional problems interfered with your social activities, such as visiting friends, relatives etc.?

11. all of the time  
12. most of the time  
13. some of the time  
14. a little of the time  
15. none of the time  
88. don’t know  
99. refused  

▶ End Module
Module 5
Cultural Identity

qCultIdentity
Showcard 23
People in New Zealand have different lifestyles, cultures, and beliefs that express their identity. Looking at showcard 23, how easy or hard is it for you to be yourself in New Zealand?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don't know
99. refused

►End Module
Module 6
Generalised Trust

qTrustMostPeopleScale
Showcard 24

And now a general question about trust. Looking at showcard 24, where zero is not at all and ten is completely, in general how much do you trust most people in New Zealand?

0. not at all
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. completely
88. don’t know
99. refused

End Module
Module 7
Institutional Trust

qTrustPol, qTrustEdu, qTrustMed

Showcard 24
The next questions are about whether you have trust in various institutions in New Zealand.

Even if you have had very little or no contact with these institutions, please base your answer on your general impression of these institutions.

Looking at showcard 24, where zero is not at all, and ten is completely, how much do you trust:

- the police?
- the education system?
- the media?

0. not at all
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. completely
88. don’t know
99. refused

qTrustCour, qTrustParl, qTrustHlth

Please remember to base your answer on your general impression of the institutions. How much do you trust:

- the courts?
- Parliament?
- the health system?

0. not at all
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. completely
88. don’t know
99. refused

▶End Module
Module 8

Standard of living

qCostDownVege, qCostDownDoctor, qCostDownShops, qCostDownHobbies, qCostDownCold, qCostDownAppliances

Showcard 25

I am now going to read out a list of things some people do to help keep costs down. This is not about choosing to spend less. It is about being forced to keep costs down to pay for other basic things that you need.

Looking at showcard 25, in the last 12 months, to what extent have you done any of the following things to keep costs down?
– gone without fresh fruit or vegetables?
– postponed or put off visits to the doctor?
– done without, or cut back on trips to the shops or other local places?
– spent less on hobbies or other special interests than you would like?
– put up with feeling cold?
– delayed replacing or repairing broken or damaged appliances?

11. not at all
12. a little
13. a lot
88. don’t know
99. refused

qBuyShoesLimited

Showcard 26

Looking at showcard 26, when you need to buy clothes or shoes for yourself, how limited do you feel by the money available?

11. not at all limited
12. a little limited
13. quite limited
14. very limited
88. don’t know
99. refused

q300ItemLimited

Showcard 27

Imagine that you have come across an item in a shop or on the internet that you would really like to have. It has a price tag of $300. It is not an essential item for accommodation, food, clothing or other necessities – it’s an extra. Looking at showcard 27, if this happened in the next month, how limited would you feel about buying it?

11. not at all limited
12. a little limited
13. quite limited
14. very limited
15. couldn’t buy it
88. don’t know
99. refused
qNotPayBillsOnTime
Showcard 28
Looking at showcard 28, in the last 12 months have [you / you or your partner] not paid electricity, gas, rates or water bills on time because of a shortage of money?

11. not at all
12. once
13. more than once
88. don’t know
99. refused

qEnoughIncome
Showcard 29
Looking at showcard 29, how well does [you / you and your partners combined] total income meet your everyday needs for such things as accommodation, food, clothing and other necessities.

11. not enough money
12. only just enough money
13. enough money
14. more than enough money
88. don’t know
99. refused

►End Module
Module 9
Housing Quality

qHousingIntro
I'm now going to ask you some questions about your house or flat.

qHouseCondition
Showcard 30
Looking at showcard 30, how would you describe the condition of your house or flat?

11. no repairs or maintenance needed right now
12. minor maintenance needed
13. some repairs and maintenance needed
14. immediate repairs and maintenance needed
15. immediate and extensive repairs and maintenance needed
88. don't know
99. refused

qHouseMouldProblem
Does your house or flat have no problem, a minor problem or a major problem with dampness or mould?

11. no problem
12. minor problem
13. major problem
88. don't know
99. refused

qHouseCold
Showcard 31
Looking at showcard 31, in winter, is your house or flat colder than you would like?

11. yes - always
12. yes - often
13. yes - sometimes
14. no
88. don't know
99. refused

qBedroomsNum
Showcard 32
Looking at showcard 32, how many bedrooms are there in your house or flat?

Count:
Any room furnished as a bedroom even if no one is using it. Sleepouts or caravans if they are next to the house/flat and are furnished as a bedroom.

Don't count:
Any other room (e.g. living room) used as a bedroom UNLESS the only bedroom facilities are in that room.

{number entry: 1...20}

End Module
Module 10
Emergency Preparedness

qEmergWater, qEmergFood.
There are many things households may do to prepare for a natural disaster such as an earthquake or tidal wave. Does your household have the following things set aside in case of a natural disaster?

- enough water for three days
- enough food for three days

1. yes
2. no
88. don’t know
99. refused

qEmergPlan
Does your household have an emergency plan?

1. yes
2. no
88. don’t know
99. refused

End Module
Module 11
Acceptance of Diversity
qReligious, qGLBT, qEthnic, qIllness, qImmigrant
Showcard 33
Looking at showcard 33, how would you feel if you had a new neighbour who ... ?
- was from a religious minority
- was gay, lesbian, bisexual or transgender
- was a racial or ethnic minority
- had a mental illness
- was a new migrant

11. very comfortable
12. comfortable
13. neither comfortable nor uncomfortable
14. uncomfortable
15. very uncomfortable
88. don’t know
99. refused

►End Module
Module 12.
Discrimination

qDiscriminated
Showcard 34
The next question is about discrimination in New Zealand. By discrimination I mean being treated unfairly or differently compared to other people. Showcard 34 lists some reasons why people may be discriminated against.

In the last 12 months have you been discriminated against?

1. yes
2. no
88. don’t know
99. refused

qSituDiscrim
Showcard 35
Select all that apply
Looking at showcard 35, what situation or situations were you in when you were discriminated against?

IF NECESSARY: Anything Else?

11. in a shop or restaurant
12. on the street or in a public place
13. seeking medical care
14. dealing with the police
15. trying to get a job
16. at work
17. trying to rent housing
18. at school
19. other - please state
88. don’t know
99. refused

qSituDiscrimOth
{text entry}
Looking at showcard 36, why do you think you were discriminated against?

**IF NECESSARY:** Is there any other reason?

11. my age
12. my skin colour
13. my race or ethnic group
14. my gender
15. a disability or health issue I have
16. my sexual orientation
17. the way I dress or my appearance
18. my accent or the language I speak
19. my religious beliefs
20. other - please state
88. don’t know
99. refused

[text entry]
Module 13.
Safety and Security

qSafeNightHome, qSafeNightHood, qSafeNightPubTrans, qSafeOnline
Showcard 37
Now some questions about crime in New Zealand. Looking at showcard 37, and thinking about crime, how safe or unsafe do you feel:
- at home by yourself at night?
- walking alone in your neighbourhood after dark?
- waiting for or using public transport such as buses and trains at night
- using the internet for online transactions?

IF NECESSARY: Online transactions may include shopping or banking on the internet.

11. very safe
12. safe
13. neither safe nor unsafe
14. unsafe
15. very unsafe
16. not applicable
88. don’t know
99. refused

qCrimesAgainstYou
Showcard 38
I am now going to ask you a general question about crime. I will not be asking you for details of what might have happened to you. Crime includes damage to personal property, theft, assault, and threats.
Looking at Showcard 38, in the last 12 months, were any crimes committed against you?

1. yes
2. no
88. don’t know
99. refused

qProblemsHood
Showcard 39
Select all that apply
The next question is about anti-social behaviour in your neighbourhood.
Looking at showcard 39 and thinking about the last 12 months, have any of these things been a problem in your neighbourhood? You can choose as many as you want.

11. noisy neighbours / loud parties
12. vandalism / graffiti
13. burglary / break-ins
14. assaults
15. harrassment
16. people using or dealing drugs
17. people being drunk in a public place
18. dangerous driving
19. any other problems - please state
66. none of these
88. don’t know
99. refused
qProblemsHoodOth

{text entry}

▶ End Module
Module 14.
1. Characteristics of Social Networks

- If R lives alone, go to qLiveAloneSat
- If R has a partner in the household, go to qSpouseTime
- If R does not have a partner in the household and lives with any of their children, go to qChildTime
- If R does not have a partner in the household and does not live with any of their children, go to qHHGetAlong
- Otherwise, go to qHHGetAlong

qLiveAloneSat

Showcard 40

Looking at showcard 40, how satisfied are you with living on your own?

0. completely dissatisfied
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. completely satisfied
88. don’t know
99. refused

►Go to qSpouseOutHH

qSpouseTime

Showcard 41

Looking at showcard 41, how would you describe the amount of quality time you spend with your partner?

11. too much quality time
12. about the right amount of quality time
13. not enough quality time
88. don’t know
99. refused

►If R lives with any of their children, go to qChildTime
►If R does not live with any of their children, go to qHHGetAlong

qChildTime

Showcard 41

Looking at showcard 41, how would you describe the amount of quality time you spend with your children?

11. too much quality time
12. about the right amount of quality time
13. not enough quality time
88. don’t know
99. refused
qHIGetAlong
Showcard 42
Looking at showcard 42, in general, how well do you get along with [everyone / the other person] in your household?

0. extremely badly
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. extremely well
88. don’t know
99. refused

qHHMealsNum
In the last seven days how many times did [everyone in your household / the two of you] eat a meal together?

*IF NECESSARY:* Meals may include breakfast, lunch or dinner.

{00..99}

▶ If R lives with a spouse/partner, go to qFamRelations
▶ If R does not live with spouse/partner, go to qSpouseOutHH

qSpouseOutHH
Do you have a spouse or partner who lives in another household?

*IF NECESSARY:* Please do not include ex-partners or ex-spouses when answering this question.

1. yes ◀ Go to qSpouseLctn
2. no ◀ Go to qFamRelations
88. don’t know ◀ Go to qFamRelations
99. refused ◀ Go to qFamRelations

qSpouseLctn
Showcard 43
Looking at showcard 43, where does your spouse or partner live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused
Looking at showcard 44, how would you describe the amount of quality time you spend with your partner?

11. too much quality time  
12. about the right amount of quality time  
13. not enough quality time  
88. don’t know  
99. refused

The next few questions are about help and support. Someone can give you help and support by:
- lending or giving you things  
- giving you emotional or moral support  
- helping you out with tasks and chores  
- giving you information or advice

Looking at showcard 45, which family members help and support you?

IF NECESSARY: Please do not include your friends, I will ask about them later.

11. my partner/spouse  
12. my parent/s  
13. my brothers and/or sisters  
14. my children  
15. my uncles, aunts and/or cousins  
16. my in-laws  
17. any other family members -please state  
18. no family who could provide me with help or support  
19. I don’t like to ask family members for help or support  
88. don’t know  
99. refused

► If 11 only, and does not live with partner, go to qOneFamContactMain  
► If 11 only and does live with partner, go to qFriendsNum  
► If 18, 19, don’t know, refuse, go to qFriendsNum  
► If 11-16, go to qFamilyNum

Altogether, how many people is that?

(1 - 500)

► If 1, go to qOneFamWhere  
► If 2-500, go to qFamProximityIntro
qOneFamWhere
Showcard 46
Looking at showcard 46, where does that person live?

11. the same house or flat as me
12. the same neighbourhood as me
13. the same town / city / rural area as me
14. a different region in New Zealand to me
15. overseas
88. don’t know
99. refused

► Go to qFriendsNum
► Go to OneFamContactMain
► Go to OneFamContactMain
► Go to OneFamContactMain
► Go to OneFamContactMain
► Go to qFriendsNum
► Go to qFriendsNum

qFamProximityIntro
For the next few questions, please think about those family members you have just told me about.

qFamProximity
Showcard 46
Looking at showcard 46, where do those family members live?

11. the same house or flat as me
12. the same neighbourhood as me
13. the same town / city / rural area as me
14. a different region in New Zealand to me
15. overseas
88. don’t know
99. refused

► If R lives with all supportive family members, go to qFriendsNum
► If R does not live with all supportive family members and the family members all live in the same location, go to qFamContact
► If R does not live with all supportive family members and the family members live in more than one location, go to qFamContactHood, qFamContactTown, qFamContactReg, qFamContactOS

qOneFamContactMain
Showcard 47
Looking at showcard 47, what is the one main way you stay in contact with them?

IF NECESSARY: main way of contact is the most meaningful contact you have with family who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

► Go to qOneFamContact
Looking at showcard 47, what is the one main way you stay in contact with those family members who live [in the same neighbourhood / town city rural area / different region / overseas]?

**IF NECESSARY:** main way of contact is the most meaningful contact you have with family members who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

►Go to qFamSatisHood, qFamSatisTown, qFamSatisReg, qFamSatisOS

Looking at showcard 47, what is the one main way you stay in contact with those family members who live:
- in the same neighbourhood as you?
- in the same town / city / rural area as you?
- in a different region to you?
- overseas?

**IF NECESSARY:** main way of contact is the most meaningful contact you have with family members who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

►Go to qFamSatisHood, qFamSatisTown, qFamSatisReg, qFamSatisOS

Looking at showcard 48, how would you describe the amount of contact you have with that family member?

11. too much contact
12. about the right amount of contact
13. not enough contact
88. don’t know
99. refused

►Go to qOneFamTalk, qOneFamVideo, qOneFamPhone, qOneFamWrite
Please think about all the contact you have with family members who help and support you. Looking at showcard 48, how would you describe the amount of contact you have with family members who live:
- in the same neighbourhood as you?
- in the same town, city or rural area as you?
- in a different region in New Zealand?
- overseas?

11. too much contact
12. about the right amount of contact
13. not enough contact
88. don’t know
99. refused

► Go to qFamTalk, qFamVideo, qFamPhone, qFamWrite

For the next few questions please think about that family member who does not live with you. Looking at showcard 49, how often in the last 4 weeks have you:
- talked in person with them?
- had video conversations such as skype with them?
- talked over the telephone or mobile phone with them?
- had written conversations, such as text messages, email or postal mail with them?

11. every day
12. at least once a week
13. at least once a fortnight
14. at least once in the last four weeks
15. not at all
88. don’t know
99. refused

► Go to qOneFamSocNet

For the next few questions please think about any of those family members who do not live with you. Looking at showcard 49, how often in the last 4 weeks have you:
- talked in person with them?
- had video conversations such as skype with them?
- talked over the telephone or mobile phone with them?
- had written conversations, such as text messages, email or postal mail with them?

11. every day
12. at least once a week
13. at least once a fortnight
14. at least once in the last four weeks
15. not at all
88. don’t know
99. refused

► Go to qFamSocNet
**qOneFamSocNet**
Do you use social networking websites such as Facebook or Twitter to stay in contact with that family member?

1. yes
2. no
88. don’t know
99. refused

▶Go to qFriendsNum

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**qFamSocNet**
Do you use social networking websites such as Facebook or Twitter to stay in contact with any of those family members who do not live with you?

1. yes
2. no
88. don’t know
99. refused

▶Go to qFriendsNum
qFriendsNum
Now I am going to ask about friends who help and support you.
By help and support I mean:
- lending or giving you things
- giving you emotional or moral support
- helping you out with tasks or chores
- or giving you information and advice
About how many friends do you have who help and support you?

(0-999)

► If '0', go to qHoodYears
► If '1', go to qOneFrndAge, qOneFrndSex, qOneFrndEthnic, qOneFrndIncome
► If '2 – 999', go to qFrndAge, qFrndSex, qFrndEthnic, qFrndIncome

qOneFrndAge, qOneFrndSex, qOneFrndEthnic, qOneFrndIncome
Is that friend:
- about the same age as you?
- the same sex as you?
- the same ethnicity as you?
- on about the same level of income as you?

1. yes
2. no
88. don’t know
88. refused

► Go to qOneFrndProximity

qFrndAge, qFrndSex, qFrndEthnic, qFrndIncome
Showcard 50
Looking at showcard 50, how many of those friends:
- are about the same age as you?
- are the same sex as you?
- are the same ethnicity as you?
- have about the same level of income as you?

11. none
12. a few
13. about half
14. most
15. all
88. don’t know
88. refused

► Go to qOneFrndProximity
Looking at showcard 51, where does that friend live?

11. the same house or flat as me
12. the same neighbourhood as me
13. the same town / city / rural area as me
14. a different region in New Zealand to me
15. overseas
88. don’t know
99. refused

► If 12-15, go to qOneFrndContactMain
► If 11, don’t know or refused, go to qHoodYears

Select all that apply
Looking at showcard 51, where do those friends live?

**IF NECESSARY:** please choose one location per friend.

11. the same house or flat as me
12. the same neighbourhood as me
13. the same town / city / rural area as me
14. a different region in New Zealand to me
15. overseas
88. don’t know
99. refused

► If R lives with all supportive friends, go to qFriendsNum
► If R does not live with all supportive friends and these friends all live in the same location, go to qFrndContact
► If R does not live with all supportive friends and those friends live in more than one location, go to qFrndContactHood, qFrndContactTown, qFrndContactReg, qFrndContactOS

Looking at showcard 52, what is the one main way you stay in contact with that friend?

**IF NECESSARY:** main way of contact is the most meaningful contact you have with friends who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

► Go to qOneFrndContact
Looking at showcard 52, what is the one main way you stay in contact with those friends who live [in the same neighbourhood as you / in the town city rural area as you / in a different region in New Zealand / overseas]?

IF NECESSARY: main way of contact is the most meaningful contact you have with friends who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

Go to FrndSatisHood, qFrndSatisTown, qFrndSatisReg, qFrndSatisOS

Looking at showcard 52, what is the one main way you stay in contact with those friends who live:
- in the same neighbourhood as you?
- in the same town / city / rural area as you?
- in a different region in New Zealand?
- overseas?

IF NECESSARY: main way of contact is the most meaningful contact you have with friends who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

Go to FrndSatisHood, qFrndSatisTown, qFrndSatisReg, qFrndSatisOS

Looking at showcard 53, how would you describe the amount of contact you have with that friend?

11. too much contact
12. about the right amount of contact
13. not enough contact
88. don’t know
99. refused

Go to qOneFrndTalk, qOneFrndVideo, qOneFrndPhone, qOneFrndWrite
Please think about all the contact you have with friends who help and support you. Looking at showcard 53, how would you describe the amount of contact you have had with friends who live:
- in the same neighbourhood as you?
- in the same town, city or rural area as you?
- in a different region in New Zealand?
- overseas?

11. too much contact
12. about the right amount of contact
13. not enough contact
88. don’t know
99. refused

Go to qFrndTalk, qFrndVideo, qFrndPhone, qFrndWrite

For the next few questions please think about that friend.

In the last four weeks how often have you:
- talked in person with them?
- had video conversations such as skype with them?
- talked over the telephone or mobile phone with them?
- had written conversations, such as text messages, email or postal mail with them?

11. every day
12. at least once a week
13. at least once a fortnight
14. at least once in the last four weeks
15. not at all
88. don’t know
99. refused

Go to qOneFrndSocNet

For the next few questions please think about any of those friends who do not live with you.

In the last four weeks how often have you:
- talked in person with any of them?
- had video conversations such as skype with any of them?
- talked over the telephone or mobile phone with any of them?
- had written conversations, such as text messages, email or postal mail with any of them?

11. every day
12. at least once a week
13. at least once a fortnight
14. at least once in the last four weeks
15. not at all
88. don’t know
99. refused

Go to qFrndSocNet
qOneFrndSocNet
Do you use social networking websites such as Facebook or Twitter to stay in contact with that friend?
1. yes
2. no
88. don’t know
99. refused

Go to qHoodYears

qFrndSocNet
Do you use social networking websites such as Facebook or Twitter to stay in contact with those friends who do not live with you?
1. yes
2. no
88. don’t know
99. refused
qHoodYears
How many years have you lived in this neighbourhood?

If less than 1 year, enter ‘0’.

qHoodNum
Remember, help and support can mean:
- lending or giving you things
- giving you emotional or moral support
- helping you out with tasks or chores
- or giving you information and advice
About how many neighbours do you have who help and support you?

IF NECESSARY: please do not include neighbours you have already counted as friends or family.

{0-999}

► If 0, go to qOtherSupport
► If 1-999, go to qHoodMainContact

qHoodMainContact
Showcard 55
Looking at showcard 55, what is the one main way you stay in contact with [those neighbours/ that neighbour]?

IF NECESSARY: main way of contact is the most meaningful contact you have with neighbours who help and support you.

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
88. don’t know
99. refused

qHoodContact
Showcard 56
Looking at showcard 56, how would you describe the amount of contact you have with [that neighbour / those neighbours]?

11. too much contact
12. about the right amount of contact
13. not enough contact
88. don’t know
99. refused
Looking at showcard 57, how often in the last four weeks have you had any contact with [that neighbour / those neighbours]?

11. every day
12. at least once a week
13. at least once a fortnight
14. at least once in the last four weeks
15. not at all
88. don’t know
99. refused

[I have asked you about family, friends and neighbours who help and support you] Is there anyone [else] you know who helps and supports you?

1. yes
2. no
88. don’t know
99. refused

► If yes, go to qOtherSupportWho
► If no, don’t know or refused go to qClubMember

Who are these other people that help and support you?

{text entry}
Looking at showcard 58, which if any of these types of groups, clubs or organisations do you belong to?

- church, religious or spiritual group
- sports club or group
- hobby club or interest group
- neighbourhood/community association or group
- political party, organisation or group
- volunteer organisation or group
- professional association or trade union
- other group, association or club - please state
- I am not a member of any clubs, groups or organisations
- don’t know
- refused

If 11-17, go to qClubsNum
If 18, go to qClubsNum
If 19, 88, 99, go to qTimeLonely

What other groups, clubs or organisations do you belong to?

{text entry}

And how many groups, clubs or organisations do you belong to?

{1-99}

Is your participation in [that group, club or organisation / any of those groups, clubs, or organisations] entirely online?

IF NECESSARY: This means you do not meet in person with any other members of those groups, clubs or organisations.

- yes
- no
- don’t know
- refused

If yes and belong to more than one club, go to qNetClubsNum
If yes and belong to one club, go to qClubContactType
If no, don’t know or refused, go to qClubContactType

And how many is that?

IF NECESSARY: These are the groups, clubs or organisations where your participation is entirely online.

{1 ... 99}
If same number as qClubsNum (i.e. all clubs are online), go to qClubContactAmnt
Otherwise, go to qWhichNetClubs
Looking at showcard 58 again, which groups, clubs or organisations is that?

**IF NECESSARY:** These are the groups, clubs or organisations where your participation is entirely online.

*Insert respondent's answers selected from qClubMember and all answers from OtherClubs*

88. don’t know
99. refused

Looking at showcard 59, what is the one main way you stay on contact with the members of [that group, club or organisation / any of those groups, clubs, or organisations]?

11. talking in person
12. video conversations (e.g. skype)
13. telephone / mobile / phone calls
14. written communication (e.g. text messages, email, postal mail)
15. no contact with groups, clubs or organisations in last 4 weeks
88. don’t know
99. refused

Looking at showcard 60, how would you describe the amount of contact you have with those groups, clubs or organisations?

11. too much contact
12. about the right amount of contact
13. not enough contact
88. don’t know
99. refused

Looking at showcard 61, how often in the last four weeks have you had any contact with any of the members of those clubs, groups or organisations?

11. every day
12. at least once a week
13. at least once a fortnight
14. at least once in the last four weeks
15. not at all
88. don’t know
99. refused
People who have contact with family and friends can still feel lonely sometimes, while those who have little contact may not feel lonely at all. Looking at showcard 62, in the last four weeks, how much of the time have you felt lonely?

11. none of the time  
12. a little of the time  
13. some of the time  
14. most of the time  
15. all of the time  
88. don’t know  
99. refused

End Module
2. Strength of Social Networks

qStrengthIntro
This section asks about situations in which you may need help or support from others.

qHelpWho
Showcard 63
Imagine you [were/ and the person you live with was / and the people you live with were] away and needed help with things like collecting mail, looking after pets, or checking your home. Looking at showcard 63, who would you first ask to help you?

11. a family member I do not live with
12. a friend I do not live with
13. a neighbour
14. a professional (e.g. dog walker)
15. an organisation (e.g. security company)
16. other – please state
17. there is no one I could ask for help
18. I would not ask anyone for help
88. don’t know
99. refused

► If 11 – 13, go to qHelpProximity
► If 14 - 15, 17 – 18, don’t know or refused, go to qFluwho

qHelpWhoOth
Record other response.
{text entry}

qHelpProximity
Showcard 64
Looking at showcard 64, where does that person live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused

qHelpAccess
Showcard 65
Looking at showcard 65, how easy or hard would it be to ask that person for help?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
Suppose you had the flu and had to stay in bed for a few days and needed help. Looking at showcard 66, who would you first ask to help you?

11. a family member I live with
12. someone else I live with (e.g. flatmate, boarder, friend)
13. a family member I do not live with
14. a friend I do not live with
15. a neighbour
16. a professional (e.g. home carer)
17. an organisation (e.g. meal delivery)
18. other – please state
19. there is no one I could ask for help
20. I would not ask anyone for help
88. don’t know
99. refused

► If 11 – 12, 15, go to qFluAccess
► If 13 - 14, go to qFluProximity
► If 16 – 17, 19 – 20, don’t know or refused, go to qFluWho

Looking at showcard 67, where does that person live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused

Looking at showcard 68, how easy or hard would it be to ask that person for help?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
Suppose you [and your partner] needed $2,000 in an emergency. Looking at showcard 69, who would you first ask to lend you the full $2,000?

**IF NECESSARY:** if respondent says credit card, please choose organisation.

11. a family member I live with
12. someone else I live with (e.g. flatmate, boarder, friend)
13. a family member I do not live with
14. a friend I do not live with
15. a neighbour
16. an organisation (e.g. bank)
17. other – please state
18. there is no one I could ask for help
19. I would not ask anyone for help
88. don’t know
99. refused

► If 11 – 12, 15, go to qMoneyAccess
► If 13 - 14, go to qMoneyProximity
► If 16, 18 – 19, don’t know or refused, go to qDownWho

**qMoneyWhoOth**

(text entry)

**qMoneyProximity**

**Showcard 70**

Looking at showcard 70, where does that person live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused

**qMoneyAccess**

**Showcard 71**

Looking at showcard 71, how easy or hard would it be to ask that person to loan you the money?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
qDownWho
Showcard 72
Suppose you felt down or a bit depressed and wanted to talk with someone about it. Looking at showcard 72, who would you talk to first?

11. a family member I live with
12. someone else I live with (e.g. flatmate, boarder, friend)
13. a family member I do not live with
14. a friend I do not live with
15. a neighbour
16. a professional (e.g. a therapist)
17. an organisation (e.g. the Samaritans)
18. other – please state
19. there is no one I could ask for help
20. I would not ask anyone for help
88. don’t know
99. refused

► If 11 – 12, 15, go to qDownAccess
► If 13 - 14, go to qDownProximity
► If 16 – 17, 19 – 20, don’t know or refused, go to qJobWho

qDownWhoOth
{text entry}

qDownProximity
Showcard 73
Looking at showcard 73, where does that person live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused

qDownAccess
Showcard 74
Looking at showcard 74, how easy or hard would it be to talk to that person?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
Suppose you needed help finding a job. Looking at showcard 75, who would you first ask to help you?

11. a family member I live with
12. someone else I live with (e.g. flatmate, boarder, friend)
13. a family member I do not live with
14. a friend I do not live with
15. a neighbour
16. a work colleague
17. a professional (e.g. career advisor)
18. an organisation (e.g. recruitment agency)
19. other – please state
20. there is no one I could ask for help
21. I would not ask anyone
22. not applicable
88. don’t know
99. refused

► If 11 – 12, 15, go to qJobAccess
► If 13 - 14, 16, go to qJobProximity
► If 17 – 18, 20 - 22, don’t know or refused, go to qSharesWho

Record other response.

(text entry)

Looking at showcard 76, where does that person live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused

Looking at showcard 77, how easy or hard would it be to ask that person for help?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
Suppose you inherited some shares in a company. Looking at showcard 78, who would you first seek advice from on what to do with those shares?

1. a family member I live with
2. someone else I live with (e.g. flatmate, boarder, friend)
3. a family member I do not live with
4. a friend I do not live with
5. a neighbour
6. a professional (e.g. a financial advisor)
7. an organisation (e.g. investment company)
8. other – please state
9. there is no one I could ask for help
10. I would not ask anyone for advice
11. don’t know
12. refused

► If 1 – 12, 15, go to qSharesAccess
► If 13 - 14, go to qSharesProximity
► If 16 – 17, 19 - 20, don’t know or refused, go to qStayWho

Looking at showcard 79, where does that person live?

1. the same neighbourhood as me
2. the same town / city / rural area as me
3. a different region in New Zealand to me
4. overseas
5. don’t know
6. refused

Looking at showcard 80, how easy or hard would it be to ask that person for advice?

1. very easy
2. easy
3. sometimes easy, sometimes hard
4. hard
5. very hard
6. don’t know
7. refused
qStayWho
Showcard 81
Suppose you urgently needed a place [for you and your family/ for you and your partner] to stay. Looking at showcard 81, who would you first ask to stay with?

11. a family member I do not live with
12. a friend I do not live with
13. a neighbour
14. a work colleague
15. private accommodation (e.g. hotel)
16. there is no one I could ask to stay with
17. other – please state
18. I would not ask to stay with anyone
88. don’t know
99. refused

► If 11 – 13, go to qStayAccess
► If 14, go to qStayProximity
► If 15, 17 – 18, don’t know or refused, go to qNewsWho

qStayWhoOth
{text entry}

qStayProximity
Showcard 82
Looking at showcard 82, where does that person live?

11. the same neighbourhood as me
12. the same town / city / rural area as me
13. a different region in New Zealand to me
14. overseas
88. don’t know
99. refused

qStayAccess
Showcard 83
Looking at showcard 83, how easy or hard would it be to ask to stay with that person?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
Suppose you unexpectedly got some really good news. Looking at showcard 84, who would you first share this news with?

11. a family member I live with  
12. someone else I live with (e.g. flatmate, boarder, friend)  
13. a family member I do not live with  
14. a friend I do not live with  
15. a neighbour  
16. a professional (e.g. therapist)  
17. an organisation (e.g. the Samaritans)  
18. other – please state  
19. there is no one I could share the news with  
20. I would not share the news with anyone  
88. don’t know  
99. refused

► If 11 – 12, 15, go to qNewsAccess  
► If 13 - 14, go to qNewsProximity  
► If 16 – 17, 19 - 20, don’t know or refused, go to End Module

Looking at showcard 85, where does that person live?

11. the same neighbourhood as me  
12. the same town / city / rural area as me  
13. a different region in New Zealand to me  
14. overseas  
88. don’t know  
99. refused

Looking at showcard 86, how easy or hard would it be to share your good news with that person?

11. very easy  
12. easy  
13. sometimes easy, sometimes hard  
14. hard  
15. very hard  
88. don’t know  
99. refused

► End Module
3. Effectiveness of Social Networks

**qEffectiveIntro**
The following questions ask about a change you may have experienced in the last 12 months, and the help and support you received during that change.

**qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth**
In the last 12 months, have any of the following changes had an effect on you?
- changes to do with your health or the health of someone close to you?
- changes to do with personal or family relationships?
- changes to do with living arrangements. For example; you moved house, someone close to you moved in or out, etc?
- changes to do with finances or income?
- changes to do with employment?
- home care of someone close to you who is sick or disabled?
- someone close to you passed away?
- any other significant change in your life?

1. yes
2. no
88. don’t know
99. refused

► If ‘yes’ to ‘qChngOth’, go to qLifeChngOth
► If didn’t answer ‘yes’ to any of qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth, go to End Module
► If ‘yes’ to one of: qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth, go to qHowSignificant
► If ‘yes’ to more than one of: qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth, go to qMostImpact

**qLifeChngOth**
{text entry}

► If didn’t answer ‘yes’ to any of qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth, go to qHowSignificant
► If R answered yes to any of: qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth, go to qMostImpact

**qMostImpact**
Of those changes, which had the greatest impact on your life?

insert answers according to [iKeyEventOptions]
88. don’t know
99. refused

► If don’t know or refused, go to qMostRecent
► Otherwise, go to qChngRelated
qMostRecent
Which of those changes happened most recently?

insert answers according to [iKeyEventOptions]
88. don’t know
99. refused

► If answered, go to qChngRelated
► If don’t know or refused, go to End Module

qChngRelated
Is that change related to any of the other changes you experienced in the last 12 months?

1. yes
2. no
88. don’t know
99. refused

► If answered yes and selected 3 or more life changes from qChngHealth, qChngRship, qChngLiving, qChngMoney, qChngEmpl, qChngCare, qChngDeath, qChngOth go to qWhichChngs
► Otherwise, go to qHowSignificant

qWhichChngs
Select all that apply
Which changes?

insert answers according to [iKeyEventOptions] but exclude answer from qMostImpact, and if qMostImpact is don’t know/refused exclude answer from qMostRecent
88. don’t know
99. refused

qHowSignificant
Showcard 87
Looking at showcard 87, how significant was [iKeyEvent] for you?

0. not at all significant
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. very significant
88. don’t know
99. refused
Looking at showcard 88, would you say [the key event] was mostly positive or mostly negative for you?

11 mostly positive
12 neither positive or negative
13 mostly negative
88. don’t know
99. refused

Looking at showcard 89, what types of help or support, if any, did you get [because of the change in…]?

11. emotional or moral support (e.g. listening to you, just "being there")
12. information or advice
13. financial support
14. practical support (e.g. help with care of people, running errands, housework, meals)
15. financial support
16. other - please state
17. I did not get any help during this change in my life
88. don’t know
99. refused

If 11, go to qFirstSupport
If 12, go to qFirstSupport
If 13, go to qFirstSupport
If 14, go to qFirstSupport
If 15, go to qFirstSupport
If 16, go to qSupportTypeOth
If 17, don’t know or refused go to qUnmetNeed
If gone to qFirstSupport (and subsequent questions) for EACH answer, go to qUnmetNeed
qFirstSupport
Who was the first person to give you [iSupportType]?

11. partner / spouse
12. parent
13. brother or sister
14. son or daughter
15. other family member
16. non family member you live with (e.g. flatmate, boarder etc)
17. friend I don’t live with
18. neighbour
19. member of a group, club or organisation you belong to
20. professional ( 
21. organisation
22. other - please state
88. don’t know
99. refused

► If 11, 16, 18, 20, 21, don’t know or refused, go to qSupportAccess
► If 12-15, 17, 19, go to qHelpProximity

qFirstSupportOth
{text entry}

qHelpProximity
Showcard 90
Looking at showcard 90, where does that person live?

11. the same house or flat as me
12. the same neighbourhood as me
13. the same town / city / rural area as me
14. a different region in New Zealand to me
15. overseas
88. don’t know
99. refused

qSupportAccess
Showcard 91
Looking at showcard 91, how easy or hard was it to get the [support] from that person?

11. very easy
12. easy
13. sometimes easy, sometimes hard
14. hard
15. very hard
88. don’t know
99. refused
qSupHelpful
Showcard 92
Looking at showcard 92, in general, how helpful was the support you received from that [person / organisation]?

0. it did not help
1.
2.
3.
4.
5.
6.
7.
8.
9.
10. it was very helpful
88. don’t know
99. refused

► If don’t know or refused to qFirstSupport, go to qAllSupportPeople
► If answered qFirstSupport, go to qSupportPeople

qAllSupportPeople
Showcard 93
Select all that apply
Looking at showcard 93, who were all the people who gave you [support type]?

11. a family member I live with
12. someone else I live with (e.g. a flatmate, boarder etc)
13. a family member I do not live with
14. a friend I do not live with
15. a neighbour
16. a member of a club I belong to
17. a professional
18. an organisation
19. other – please state
88. don’t know
99. refused

► Go back to qSupportType

qSupportPeople
Showcard 93
Select all that apply
Looking at showcard 93, was there anyone else who gave you [support type]?

11. a family member I live with
12. someone else I live with (e.g. a flatmate, boarder etc)
13. a family member I do not live with
14. a friend I do not live with
15. a neighbour
16. a member of a club I belong to
17. a professional
18. an organisation
19. other – please state
88. don’t know
99. refused

► Go back to qSupportType
qUnmetNeed
Thinking back, was there any other type of help or support that you needed, but did not get during [the life change]?

1. yes
2. no
88. don’t know
99. refused

► If yes, go to qWhatUnmet
► If no, don’t know or refused, go to End Module

qWhatUnmet
What help or support was that?

{text entry}

► End Survey